





## LIVED EXPERIENCE @ WORK: A DYNAMIC LANDSCAPE OF EMPLOYMENT

The team conducted an online scan and/or talked to representatives from 70 social and health services organizations to uncover the range of Peer\* roles in the neighbourhood. The purpose of this summary is to show variation and similarities related to Peer roles.

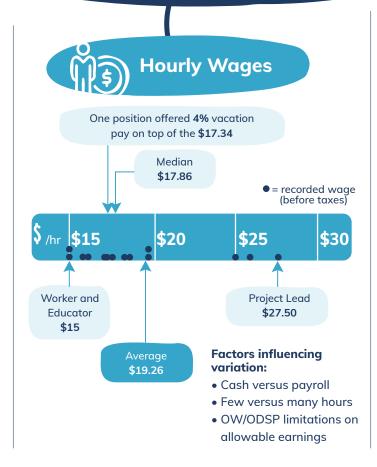


**Job Titles** 

The majority of job titles contain the word "Peer" but there are variations, such as Community Worker



\*In this project, 'Peers' reflect the variety of roles across organizations that bring a deep understanding of and expertise about the lived experience of those supported by an agency, formally or informally. We recognize that organizations and Peers use and prefer a variety of different terms to describe roles that centre a person's lived experience.



## Common Elements

## At least 48 organizations employ Peers or other roles prioritizing lived experience

While Peers in the Downtown East work in a variety of positions and sectors, there are some common elements:

- Work as part of an interdisciplinary team
- Provide low-barrier support and services
- Be part of the community
- Share lived experiences
- Understand own limits and when support is needed
- Be available for irregular hours

Nearly all positions were part-time contracts

Most Peers are  $\underline{\textbf{not}}$  eligible for formal benefits and EAP plans